



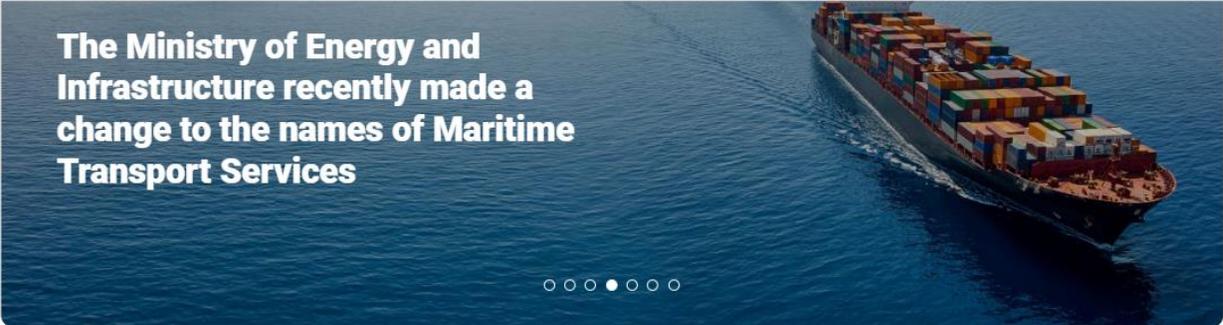
## User Manual

### Issuing small boat driving license

V 1.0

2024

1. Open MOEI website: <https://www.moei.gov.ae>
2. From the home page, go to Services Directory, choose the category “Maritime Transportation” Then select the Sub category “Pleasure boat services”. you can view the service Info or start the service immediately by clicking on Start Button



**The Ministry of Energy and Infrastructure recently made a change to the names of Maritime Transport Services**

Services

Issuing of small boat driving license

Request Status

My Favourites

Manzali Bundle

E-Services Help

Proactive services

Added value

Most used services

All Services

Zayed Housing Program

Land Transport

Maritime Transport

Commercial Vessel Services (30)

Pleasure Boat Services (13)

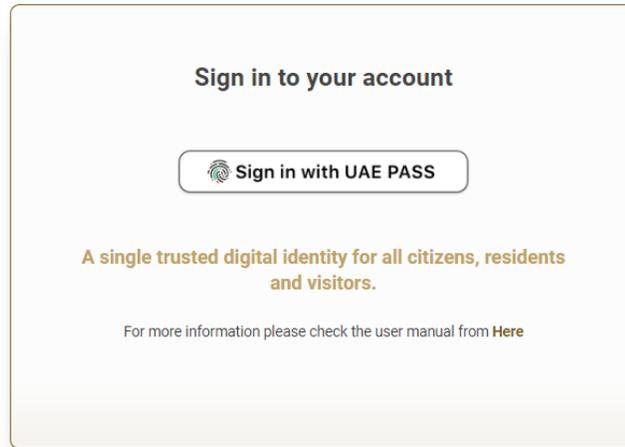
Port Services (4)

PROs Services (7)

Seamen Affairs Services (16)

All Services >

3. Then it will redirect you to the Login page, you can login by using UAE PASS.



4. Fill the application Information.

### Issuing of small boat driving license

 Service User Guide (pdf 0.5 MB) 

#### Basic Information

Registration Centre \*  
Dubai Centre

License Type \*  
[Redacted]

License Expire \*  
Please Select

ID No \*  
[Redacted]

Id Expiry \*  
[Redacted]

Date of Birth \*  
[Redacted]

Gender \*  
Male

English Name \*  
[Redacted]

Arabic Name \*  
[Redacted]

Nationality \*  
[Redacted]

Area \*  
Dubai

Mobile Number \*  
[Redacted]  
Only numbers are allowed

E-mail \*  
[Redacted]

Training Center \*  
MOEI

Training Certificate Number \*  
[Redacted]

Training Start Date \*  
20/08/2024

Training End Date \*  
20/08/2024

 94.12%  
Form Completion

5. Submit the request by click on “Submit“.

### Issuing of small boat driving license

Service User Guide (pdf 0.5 MB)

#### Submit And Finish

<p>Name * <input type="text"/></p> <p>Address * <input type="text"/></p> <p>Area * <input type="text" value="Please add area"/></p> <p>Comments <input type="text" value="Please add comments"/></p>	<p>Mobile No * <input type="text"/></p> <p><small>Only numbers are allowed</small></p> <p>Emirate * <input type="text" value="Please Select"/></p> <p>Landmark (Give more details) * <input type="text" value="Please add Landmark"/></p>
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I, the applicant, hereby declare that all the information and documents provided for this transaction are correct; and if they are proven incorrect or there is any tampering or forgery in them, the Ministry has the right to take the necessary legal measures regarding this \*

62.50%  
Form Completion

Save and Continue Later

Previous

Submit

Back

6. Fill the satisfaction survey about the eService, when the following pop-up shows up:

English ▾

### Customer Pulse Survey

Overall, how satisfied are you about the service? \*

★ ★ ★ ★ ★ ★ ★

Extremely Dissatisfied
Extremely Satisfied



English

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	<input type="radio"/>						
Ease of Service accessibility in the Smart Application	<input type="radio"/>						
Ease & Simplicity of Service Application Steps	<input type="radio"/>						
Ease and Variety of payment options	<input type="radio"/>						
Possibility of Service Status Tracking	<input type="radio"/>						
Service Completion time was reasonable & within my expectations	<input type="radio"/>						
Smart Application efficiency (no delays or errors in app)	<input type="radio"/>						
Availability of Online Support	<input type="radio"/>						

Previous Next



English

Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

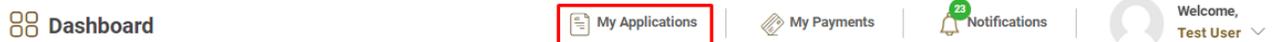
2000 characters left

Kindly provide your mobile number or Email for follow up

Previous Submit

7. After the application is approved by the ministry, you will receive the Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

- a. Click on the "My Application" as shown in the image below



- b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

### My Applications

Services by Category: Maritime Transport Services

Service: Please Select

My Company: Please Select

Company PRO: Please Select

Application Status: Please Select

Keyword (Reference Number):

Use Date Range

**Search** **Reset Filters**